



# SECURITY PROTOCOL

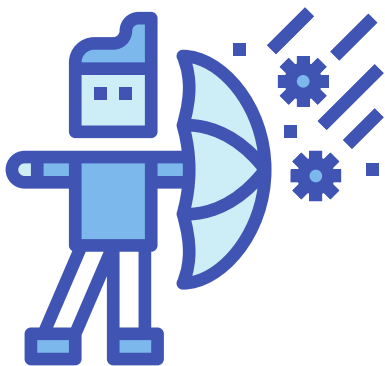


We have deployed a strict anti-Covid-19 protocol with high standard cleaning and disinfection services to protect you and our employees.





# Our GUESTS



Mandatory temperature checks will be performed at entrance.



Leave your luggage in the disinfection area.



Fill in a mandatory health declaration.



Must wear face mask in common areas.



Disinfectant mat for shoes.



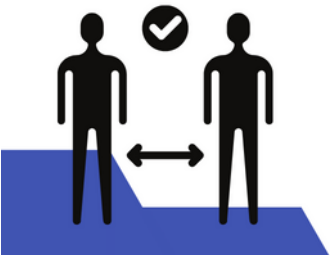
Wash your hands frequently with soap and water, or with a hand sanitizer.



Hand sanitizer is available on each area of the hotel.



Cover your mouth and nose with your bent elbow or tissue when you cough or sneeze.



Keep your distance according to the regulations of the local health authority





# Our COMMON AREAS



Must wear a face mask in the public space of the hotel.



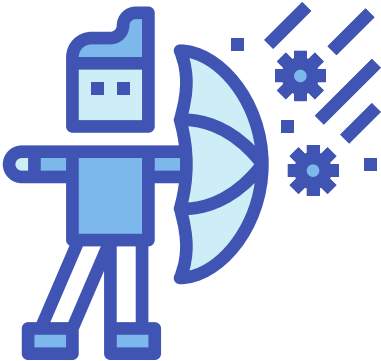
Hand hygiene stations, hand sanitizer.



Floor, trash cans and pay phone will be disinfected every 2 hours.



Surfaces be disinfected every one hour.





# Our ROOMS



Strict anti-Covid-19 disinfection protocol.



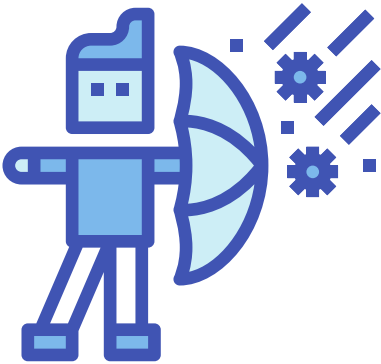
Disinfection guarantee by a certify company.



Papers and other additional items are disposable.



Self-disinfection dispenser.





# Food & DRINKS



Must coordinate at reception desk for a Continental breakfast, between 07:30 and 10:30 a.m.



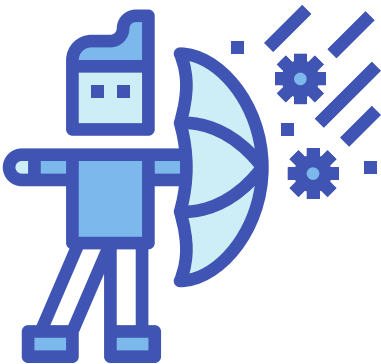
No additional services in this step.



Ask reception desk for delivery alternatives (according to the established protocol).



Give priority to the use of all individual disposable elements.





# Our EMPLOYEES



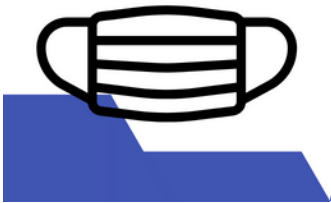
Mandatory temperature checks will be performed at entrance.



Fill in a mandatory health declaration every day.



Permanent handwashing.



Must wear face mask in all the hotel areas.



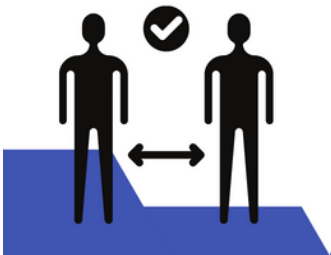
Increase in the uniform laundering rate.



Disinfectant mat for shoes.



Must wear protective helmet when cleaning rooms.



Physical distancing in work areas.



Strict personal care.



Deferred Schedules.

